

Summary of terms & conditions

Backpacker 2WD & 4WD 2011 - 2012

Summary of the terms and conditions

PLEASE NOTE:

- Please note all prices quoted in this document are gross and in Australian dollars.
- Rates and conditions are subject to change without notice.

Backpacker Smartrates

Backpacker use 'smartrates' to determine the daily rental rate. Backpacker smartrates are released by each Friday effective for sale from the following Monday. As such all Backpacker rates/quotes expire at the close at the close of business on Sunday.

The Smart rate for the entire duration of the rental is determined by the date of pick-up, location and date of booking. The daily rate will not change within one booking.

Amendments prior to the vehicle collection date will be re-calculated at the smart rate applicable on the date of amendment. This applies to changing the vehicle type, reducing the number of rental days, changing pick-up dates and/or changing the pick-up or drop-off location. Where the number of rental days is being extended prior to pick-up (days are being added on at the end of the rental with no change to the original pick up date), or the smart pack is being added to or removed from the booking, the original smart rate, which applied at the time of the original booking, will apply.

| Long term hire discount | |
|-------------------------|----------|
| Rental duration | Discount |
| 21+ days | 5% |

These discounts do not apply to the Smartpack.

SMARTRATE INCLUDES

- Unlimited Kilometres
- Crockery and Cutlery
- 10% GST
- Administration Fees (3% of the total rental)
- Outback Safety Kit for Off-Roader 4WD rentals
- Vehicle Liability (liability applies – see the "For Your Protection" section for more information)
- Customer care 24 hour 7 days per week road service helpline (toll free)
- Magazine with discounts to tourist attractions
- All branches have local tourist information and maps available

Rates exclude

- Liability Reduction Options
- Linen and Bedding Hire Costs
- Extra Driver Fees
- Refundable Security Deposit
- Fuel and LPG costs
- One-way Fees and Location Fees where applicable

SMARTPACK

The Smart Pack for campervan rentals is payable per day in addition to the daily rental rate.

- Nomad, Breezer, Warrior and Wanderer - AU\$36 per day (maximum AU\$1,800 per rental)
- Off-Roader 4WD - AU\$51 per day (maximum AU\$2,550 per rental)

In addition to the inclusions in the Smart Rate, the Smart Pack includes:

- Liability Reduction Option 2 (nil liability)
- Camping Chairs (1 per person travelling)
- LP Gas Refill (PGO - refill for gas bottle used for cooking and heating hot water in vehicles with a hot water facility upon return of vehicle)
- Linen and Bedding Packs (1 per person travelling)
- Extra Driver Fees
- Tyre and Windscreen Cover

BACKPACKER STRONGLY RECOMMENDS THE SMART PACK FOR TRAVEL WITH PEACE OF MIND.

CREDIT CARD

The credit card holder will be jointly and severally liable as a customer. Accepted credit cards are Visa Card and MasterCard. A non-refundable 2% administration fee will apply to all Visa and MasterCard transactions. Credit card administration fees also apply to debited vehicle security deposits and only the hirer's credit card is acceptable to use for the purpose of the vehicle security deposit.

FOR YOUR PROTECTION

Personal injury is covered in most cases through registration Third Party insurance. Backpacker strongly recommends that all people travelling in Australia take out personal travel insurance.

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first AU\$3,500 ("the liability") for the Breezer, Nomad, Warrior and Wanderer or AU\$5,000 ("the liability") for the Off-Roader 4wd of the cost of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break-in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental for the period the vehicle is off fleet for accident repairs. The liability is applicable regardless of who is at fault and must be paid at the time the accident report is completed, not at the completion of the rental.

The liability will be refunded if Backpacker is successful in recovering the cost of the damages from the Third Party. Please note that Third Party claims can take months to resolve.

The liability applies in respect of each claim, not rental.

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

The liability can be reduced, in most circumstances, by the purchase of Liability Reduction Option 1 or Liability Reduction Option 2. Note Liability Reduction 2 is included in the Smart Pack.

Liability Reduction Option 1

| Vehicle | Cost per day | Liability reduced to |
|--------------------------------------|-------------------------------|----------------------|
| Breezer, Nomad, Warrior and Wanderer | AU\$18 (max charge AU\$900) | AU\$1,500 |
| Off-Roader 4WD | AU\$27 (max charge AU\$1,350) | AU\$2,500 |

With Liability Reduction Option 1 the hirer is responsible for the first AU\$1,500 (Breezer, Nomad, Warrior and Wanderer) or AU\$2,500 (Off-Roader 4wd) of ANY ACCIDENT COST of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The Liability applies in respect of each claim, not rental.

Please see the 'Exclusions' section below, whereby all Liability Reduction cover will be made void.

Liability Reduction Option 2

| Vehicle | Cost per day | Liability reduced to |
|--------------------------------------|-------------------------------|----------------------|
| Breezer, Nomad, Warrior and Wanderer | AU\$28 (max charge AU\$1,400) | AU\$0 |
| Off-Roader 4WD | AU\$40 (max charge AU\$2,000) | AU\$0 |

When Liability Reduction 2 has been purchased, the hirer will have no liability at all with the exception of the 'exclusions'.

Note: Liability Reduction Option 2 is included in the Backpacker Smart Pack.

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

Tyre and windscreen cover

| Vehicle | Cost per day |
|--------------------------------------|--------------------------------|
| Breezer, Nomad, Warrior and Wanderer | AU\$5 (maximum charge AU\$250) |
| Off-Roader 4WD | AU\$8 (maximum charge AU\$400) |

Where the hirer purchased tyre and windscreen cover unlimited windscreen and tyres will be covered for accidental damage.

Tyre and Windscreen cover can only be purchased in conjunction with Liability Reduction 2 or is included in the Smart Pack.

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

BACKPACKER STRONGLY RECOMMENDS OUR CUSTOMERS TAKE THE SMART PACK FOR TRAVEL WITH PEACE OF MIND.

EXCLUSIONS:

All insurance cover will be made void if any of the following 'Exclusions' are breached:

1. Overhead and underbody damage to the vehicle.
2. Tyre and windscreen damage unless tyre and windscreen cover has been purchased.
3. Any water related damage which includes, but is not limited to:
 - a) any vehicle submersion
 - b) creek or river crossing
 - c) driving through flooded areas
 - d) beach driving
4. Personal belongings. Backpacker recommends the hirer does not leave valuables in the vehicle and that they have insurance to cover for the loss/damage of personal belongings.
5. Any damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle).
6. Any damage caused while driving under the influence of alcohol or drugs.
7. Damage caused to the vehicle by snow chains.
8. A single vehicle roll over occurs.
9. The Customer will be liable for any costs associated with the incorrect use of fuel or the use of Bio-Diesel which should not be used (fuel being diesel or petrol), or water or other contamination of fuel.
10. The cost to retrieve or recover a vehicle, which may include, but is not limited to a vehicle that has become bogged, submerged, caught, trapped, stuck or restricted in anyway and/or has been abandoned.
11. The cost to replace keys, which have been lost or retrieval of keys, which have been locked in a vehicle.
12. The vehicle rented may only be used to carry the maximum number of passengers as dictated by the vehicle type. If more passengers are carried than what is allowed Backpacker does not accept any liability.
13. Damage caused to the vehicle because total load (kg) has exceeded recommended load as stated in vehicle manual. Vehicles are not to be used for the purpose of transporting and haulage of goods other than what might be reasonably expected of a leisure rental.
14. Drivers not identified on the rental agreement and/or drivers that have a licence that has been cancelled or suspended and/or drivers who have a licence that is classified as a learners or probationary licence.

VEHICLE SECURITY DEPOSIT

Upon vehicle collection, a security deposit is required. The amount is determined by the Liability Reduction Option selected.

For security purposes, only a credit card can be used to provide a vehicle security deposit. The credit cardholder must be present and able to sign for the vehicle security deposit upon vehicle collection. The creditcard holder is jointly and severally liable for any damage to the rental vehicle.

Debited vehicle security deposits are subject to a 2% credit card administration fee in addition to the

vehicle security deposit amount. Accepted credit cards are Visa or MasterCard.

If an Liability Reduction Option is not selected, the security deposit is AU\$3,500 for the Breezer, Nomad, Warrior and Wanderer or AU\$5,000 for the Off-Roader 4wd payable by credit card.

The AU\$3,500 or AU\$5,000 is debited to the hirer's credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card and that the amount does not exceed the hirer's daily withdrawal allowance available on the credit card.

If Liability Reduction Option 1 has been taken the security deposit is AU\$1,500 for the Breezer, Nomad, Warrior, Wanderer, or \$2,500 for the Off-Roader 4wd.

The AU\$1,500 or AU\$2,500 is debited to the hirer's credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card and that the amount does not exceed the hirer's daily withdrawal allowance available on the credit card.

If Liability Reduction Option 2 is selected with or without Tyre and Windscreen Cover or the package booked is the Smart Pack, the security deposit is AU\$220 for the Breezer, Nomad, Warrior and the Wanderer or \$AU500 for the Off- Roader 4wd.

The AU\$220/\$500 is taken as an imprint to the hirer's credit card when the vehicle is collected. An imprint simply records a figure against the hirer's credit card of AU\$220/\$500 that Backpacker can then debit if required.

The security deposit is fully refundable provided the vehicle is returned on time, to the correct location, undamaged, in a clean condition and with full fuel tanks (fuel being petrol or diesel) and gas bottle. Except where the customer has purchased the Pre-Purchase Gas Option (PGO is included in the Smart Pack) and/or Pre Purchase Fuel (PPF), failure to return the vehicle with full petrol or diesel tanks and/or a full LPG bottle will result in refill charges, which will be advised upon return of the vehicle.

Backpacker reserves the right to retain an AU\$220 cleaning fee if the vehicle is not returned in a clean condition. This includes smoking related cleaning, as smoking is not permitted in the vehicle. The toilet and waste water tank must be emptied prior to the return of the vehicle, or an additional AU\$125 soiling fee will be retained.

FOR SECURITY PURPOSES, ONLY THE HIRERS CREDIT CARD CAN BE USED FOR VEHICLE SECURITY DEPOSITS.

RENTAL DURATION

- Minimum rental period is five days for the Nomad, Warrior, Wanderer and Off-Roader 4wd vehicle types with the exception of one-way hires. Please refer to one-way rentals section for more information.
- Minimum rental period is three days for the Breezer vehicle type with the exception of one-way hires. Please refer to one-way rentals section for more information.
- Minimum rental period is 7 days between December 15 and January 5.
- Minimum rental period is subject to change during peak periods.
- Rental days are calculated on a calendar day basis. When calculating the number of days a vehicle is rented, the day of pick-up is counted as day one of the rental, regardless of pick-up time. The day of the vehicle's return is counted as the final day of the rental.
- Late pick-up or early return of vehicle, does not entitle the hirer to any refund of the unused portion of the rental.

Late returns will be charged on a per day basis. Failure to obtain authorisation for a rental extension will result in a daily fee of AU\$150 in addition to the daily rate.

ONEWAY RENTALS

One-way rentals are available between most branch locations with the exception of return one-way hires to Sydney Downtown, which are not available. One-way rental fees and minimum rental periods apply.

The Sydney Downtown (SYX) location allows Breezer pick-ups only with a minimum rental period of seven days when return is to Sydney Mascot (no one-way fee applicable).

Only Breezer vehicle collection is allowed from the Sydney Downtown (SYX) office. No vehicle returns available to the Downtown office.

The Breezer is not available to or from the Alice Springs location. The Breezer has a 3-day minimum rental period when pick up

and return city are the same. All other vehicles have a 5-day rental minimum when pick up and return location are the same.

- AU\$260 one-way fee applies to one-way rentals with a minimum hire requirement of 7 days with the exception of one-way rentals between Alice Springs and Darwin (and vice-versa) which has an AU\$360 one-way fee.
- AU\$360 one-way fee applies to one-way rentals with a minimum hire requirement of 14 days.
- Backpacker reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions and/or the distance to nominated destinations in relation to the length of the hire period.

ADDITIONAL PRODUCTS & SERVICES

- Picnic Table - AU\$24 per rental
- Picnic Chair - AU\$17 per rental
- Linen & Bedding - AU\$17 per pack, per rental
- Extra Driver Fees - AU\$5 per day, per driver, per hire (maximum charge per hire, per driver is AU\$150)
- Baby / Booster seat - AU\$35 per rental (Not available with all vehicles)
- Tent (4 persons) - AU\$65 per rental
- Heater/Fan - AU\$15 per rental
- Satellite Phone - AU\$18 per day plus call costs
- Esky Hire - AU\$22 per rental
- Portable Shower Hire - AU\$15 per rental (The Off-Roader 4WD has a portable hand held shower included).
- Electrical Adaptor - AU\$14 for purchase
- Awnings - AU\$5 per day (maximum AU\$80 per rental, not available on all vehicles)
- First Aid Kit - AU\$30 for purchase
- Souvenir Road Atlas - AU\$20 for purchase
- PPF – Pre-Purchase Fuel Option Details on request upon vehicle collection only
- Outback Safety Kit - AU\$95 per rental
- GPS - AU\$10 per day with a maximum charge of AU\$100 per hire
- PGO – Pre-Purchase Gas Option:
 - a) Breezer, Nomad, Warrior, Off-Roader - AU\$17 per gas bottle
 - b) Wanderer - AU\$37 per gas bottle

Note the PGO option, extra driver fees, linen/bedding and camping chairs are included in the Smart Pack.

Charges for additional products and services will be charged per hire.

CHANGE OF LOCATION

If the customer wishes to change the pick up or drop-off location from what was originally booked, permission must be first obtained from the reservations or scheduling departments.

Subject to the change being approved, an additional charge of up to AU\$700 may apply.

RENTAL EXTENSIONS

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Reservations or any of the Backpacker branches. The rental extension is subject to vehicle availability. The cost of an extended rental must be paid by credit card over the telephone on confirmation of the rental extension. The rate charged may not reflect the original rate booked. Failure to obtain authorisation will result in a daily fee of AU\$150 in addition to the daily rate.

TRANSFERS

Backpacker clients will need to make their own way from the airport to the applicable Backpacker branch, at their own expense.

INFRINGEMENTS & ADMINISTRATION FEES

Backpacker reserves the right to charge the hirer for any speeding, toll way or parking fines and/or vehicle damage including Third Party property damage not reported on return of the vehicle. In addition to these costs Backpacker, reserve the right to

charge for associated administration costs for processing the fines (irrespective of liability) and/or all insurance claims in the event of the customer not having a NIL liability. In addition to the costs associated per fine and/or insurance claim, an administration fee of \$60 will be applicable.

EXCHANGE RATES / CURRENCY VARIATIONS

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations and bank transaction fees there could be some variance in the amount refunded compared to the amount initially charged. Backpacker does not accept any liability for variances up or down.

LICENCE

A current and full (i.e. no probationary licences are accepted) motor vehicle driver's licence is required and must be produced upon vehicle collection. Should a foreign licence be in a language other than English it must be accompanied by a current international driving permit issued in the same country as the driver's licence was issued. An accredited English translation will be accepted in lieu of an international driving permit.

AGE Restrictions for the Warrior, Wanderer and Off-Roader 4wd vehicles

Drivers must be 21 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

AGE Restrictions for the Nomad and Breezer

Drivers must be 18 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

MULTIPLE RENTALS

Should a customer have more than one consecutive rental they can be combined to qualify for longer-term hire discounts off the vehicle rate. Consecutive campervan hire in Australia and New Zealand and/or consecutive car hire in New Zealand for Backpacker can be combined to qualify if the vehicle collection date/s are within a 3-month period. For all rentals to qualify each booking needs to be made at the same time. If a customer makes another booking at a later time, the new booking can be combined to qualify if the vehicle collection date/s are within a 3-month period however, the original booking/s will only qualify for a discount if the booking/s are not already travelling or travelled.

Note that 2WD car hire in Australia cannot be combined with any campervan or New Zealand car hire to qualify for longer-term discounts.

Longer-term discounts must be requested at the time of booking.

For campervans that pick up and drop off on the same day, the less expensive rental day will be free of charge. This also applies to the liability reduction option or the Smart Pack if applicable.

If multiple hires are within the same country and total days exceed 50 days only the maximum charge applicable to the liability reduction option or the Smart pack will apply. If combining a vehicle hire with another Backpacker vehicle that has a more expensive Smart pack or liability reduction option, the more expensive Smart pack/liability reduction maximum cost is applied.

Vehicle security deposits can be transferred between most multiple rentals. This service is available when the booked products are campervans and the vehicle security deposit amount is the same.

ROAD RESTRICTIONS

- 2WD campervans can only be driven on sealed/bitumen roads. The only exceptions to this are well-maintained access roads of less than twelve kilometres* to recognised campgrounds and well-maintained, recognised roads on Kangaroo Island (South Australia).

*Should a customer wish to travel on an unsealed road that is greater than twelve kilometres in length to access a recognised campground special permission can be arranged pending road condition, weather and distance. Please contact your local representative to discuss.

- 4WD campervans can also be driven on recognised unsealed roads.
- 4WD vehicles are NOT permitted to travel to the following areas: Simpson Desert, Strzelecki Track, Gunbarrel

Highway, the Old Gunbarrel Hwy, Cape York, the Bungle Bungles, Oodnadatta Track, Birdsville Track, Tanami Track, the Plenty Highway, the Burke Development Road from Chillagoe to Normanton and Savannah Way from Normanton to Borroloola, Fraser Island, Finke Road (between Alice Springs and Oodnadatta), Central Arnhem Road, Arnhem Land in general, Gibb River Road, Canning Stock Route, the Lost City in Litchfield Park, Boggy Hole (Finke Gorge National Park) and the Old South Road from Maryvale to Finke.

Backpacker reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions and/or the distance to nominated destinations in relation to the length of the hire period.

ON-ROAD ASSISTANCE

Any problems associated with the vehicle, including equipment failure, must be reported to Backpacker as soon as possible and within 24 hours in order to give Backpacker the opportunity to rectify the problem during the rental. Failure to do so will compromise any claims for compensation. Backpacker does not accept liability for any claims submitted after this period.

REPAIRS

Repairs up to AU\$200 may be affected without authorisation and will be reimbursed. For amounts over AU\$200, Backpacker will need to be informed in advance. Repairs will be approved provided the hirer was not directly responsible for the damage. Receipts must be submitted for any repair or the claim will not be paid.

CHANGE OF VEHICLE

Should the vehicle booked be unavailable Backpacker reserves the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the hirer to a refund.

VEHICLE CATEGORY

Vehicles cannot be requested by make or model, only by vehicle category.

VOLUNTARY DOWNGRADE

Should the hirer decide to take a smaller vehicle than booked they will not be entitled to any refund.

CANCELLATION POLICY

The cancellation fees are:

- If cancelled up to 22 days prior to pick-up - security deposit paid to-date forfeited
- If cancelled from 21 to 7 days prior to pick-up - security deposit paid to-date forfeited + 20% of gross rental
- If cancelled 6 to 1 days prior to pick-up - security deposit paid to-date forfeited + 50% of gross rental
- If cancelled on day of pick up or No-Show - security deposit paid to-date forfeited + 100% of gross rental
- If vehicle is returned early for any reason whatsoever no refund is available for the unused portion of the hire

DISCRETION

Backpacker reserves the right to refuse any rental at its discretion.

ANIMALS

No animals are permitted in our vehicles, excluding guide dogs.

PERSONAL AND COMPANY CHEQUES

Personal and Company cheques will not be accepted as payment for rentals at the time of pick-up. These must be paid to Backpacker 14 days prior to commencement of rentals. Personal or Company cheques are not acceptable as the vehicle security deposit.

CALCULATION ERRORS

Backpacker will not honour calculation errors. Should a calculation error occur Backpacker will charge for the shortfall.

NON-PAYMENT

In the case where pre-payment is required and this has not been made the hirer agrees to pay the full costs to Backpacker.

DISCLAIMER

Illustrations and text in any of our brochures or website are a representation only of the vehicle depicted. Variances in the vehicles offered for rental may occur due to substitutions made by Backpacker or modifications and/or upgrades to the vehicle design made by the manufacturer.

BRANCHES FOR VEHICLE COLLECTION AND RETURN

The Sydney Downtown office can facilitate Backpacker Breezer bookings only for vehicle collection. No vehicles can be returned to this location. Last vehicle collections an hour before closing.

All branches are closed on Christmas Day (25th of December).

Please ensure that you allow adequate time to complete the required paperwork when collecting or returning your vehicle. All vehicles must be collected from and returned to a Backpacker Campervans branch.

Please note the Breezer is only available from Melbourne, Sydney, Brisbane, Adelaide, Darwin, Perth and Cairns.

Agent security deposit

Security deposits taken by the agent are to help ensure that your reservations are secure and in order. The security deposit is non-refundable. In the event of a cancellation the security deposit, at the discretion of Australia 4 Wheel Drive Rentals only, may be used towards a future booking made only through Australia 4 Wheel Drive Rentals. In the event of a cancellation the security deposit will be held for a further 6 months from date of cancellation to be used towards a future security deposit for bookings made through Australia 4 Wheel Drive Rentals and only with the same supplier. This clause is subject to the sole discretion of the management of Australia 4 Wheel Drive Rentals. Total Agent's Security Booking Deposit: [POS.Billing.Commission] (fully included in the final payment).

Agent credit card surcharge

Australia 4 Wheel Drive Rentals will apply a 2.0% surcharge for all VISA / Mastercard credit card transactions paid towards the booking. Please note that these credit card fees do not overlap with the supplier surcharge. Please note when choosing a Standard rate you will be paying extra credit card fees to the supplier for any administration surcharges and / or if you choose to take up any liability plan upon pickup. Australia 4 Wheel Drive Rentals does NOT accept American Express or Diners credit cards.

Supplier credit card surcharge

The credit card holder will be jointly and severally liable as a customer. Accepted credit cards are VISA and Mastercard. A non-refundable 2.0% administration fee will apply to all VISA and Mastercard transactions. Credit card administration fees also apply to debited security bonds and on the hirer's credit card is acceptable to use for the purpose of the security bond.

Calculation errors

Australia 4 Wheel Drive Rentals rely heavily on accurate information provided to us by our suppliers and we endeavour to ensure that all our prices are up to date. However Australia 4 Wheel Drive Rentals cannot be held liable for any errors in price calculation. In the event of an erroneous quotation or invoice, Australia 4 Wheel Drive Rentals will re-issue another quotation superseding the original quote or invoice with the necessary corrections in pricing.

Suppliers Responsibility

Australia 4 Wheel Drive Rentals is a booking service for the Suppliers. You will be required to complete a rental agreement directly with the relevant Supplier on collection of the rented vehicle. Your rental is subject to the terms and conditions of the respective Supplier with whom the rental agreement is made. Each Supplier is responsible for notifying inventory levels to Australia 4 Wheel Drive Rentals. Australia 4 Wheel Drive Rentals does not accept any liability for unavailability of vehicles

caused by the Supplier over-selling its own vehicle inventory or vehicle movement disruption.

Disclaimer

- These details are indicative of the vehicle that will be supplied under your booking. Actual vehicles may vary according to year of manufacture and availability but your vehicle will be suitable for the required number of persons and have equivalent or better specifications to those listed in this website.
- The Australia 4 Wheel Rentals Group will NOT accept responsibility for any/the loss or damage or injury caused to any passenger. The Australia 4 Wheel Rentals Group will not be responsible for any changes to any or all of the above services provided by the operator. Australia 4 Wheel Rentals Group STRONGLY recommends you take out adequate travel insurance including cancellation insurance for your holiday.
- Unless we hear from you that you can't access this information before your booking of the vehicle it will be generally understood and accepted by all parties that you have successfully accessed all links then read and understood the terms and conditions of the supplier and Australia 4 Wheel Drive Rentals.
- Note: This electronic message and any attachments are supplied in good faith and are believed to be free of viruses or related problems. The contents of the message and any advice contained (this quote will be voided if intentionally misused or distributed) therein are supplied on the basis that the recipient understands that they should seek their own expert opinions. Australia 4 Wheel Drive Rentals and the Goholi P/I Group accept no responsibility for the damage or loss (arising from negligence or otherwise) which may occur through the use of the contents or from transmission of this message and attachments. The contents of this electronic message and any attachments are intended only for the addressee and may contain privileged or confidential information. If you are not the addressee, you are notified that any transmission, distribution, downloading, printing or photocopying of the contents of this message or attachments is strictly prohibited. The privilege of confidentiality attached to this message and attachments is not waived, lost or destroyed by reason of mistaken delivery to you. . If you are not the addressee, you are notified that any transmission, distribution, downloading, printing or photocopying of the contents of this message or attachments is strictly prohibited. The privilege of confidentiality attached to this message and attachments is not waived, lost or destroyed.

Depot branches & trading hours

The Sydney Downtown office can facilitate Backpacker Breezer bookings only for vehicle collection. No vehicles can be returned to this location. Last vehicle collections an hour before closing.

All branches are closed on Christmas Day (25th of December).

Please ensure that you allow adequate time to complete the required paperwork when collecting or returning your vehicle. All vehicles must be collected from and returned to a Backpacker Campervans branch.

Please note the Breezer is only available from Melbourne, Sydney, Brisbane, Byron/Ballina Airport, Adelaide, Darwin, Perth and Cairns.

Adelaide

376-388 Sir Donald Bradman Drive
Brooklyn Park
South Australia 5032
- 0730 - 1600 (1 Sep - 30 Apr)
- 1000 - 1600 (1 May - 31 Aug)

Brisbane

21 Industry Circuit
Eagle Farm
Queensland 4009
- 0730 - 1600 (1 Sep - 30 Apr)
- 1000 - 1600 (1 May - 31 Aug)

Cairns

411 Sheridan St
Cairns
Queensland 4870
- 0730 - 1600 (1 May - 31 Oct)
- 1000 - 1600 (1 Nov - 30 Apr)

Perth

471 Great Eastern Highway
Redcliffe

Alice Springs

Corner Stuart Highway & Power St
Alice Springs
Northern Territory 0870
- 0730 - 1600 (1 May - 31 Oct)
- 1000 - 1600 (1 Nov - 30 Apr)

Darwin

17 Bombing Rd
Winnellie
Northern Territory 0820
- 0730 - 1600 (1 May - 31 Oct)
- 1000 - 1600 (1 Nov - 30 Apr)

Melbourne

Building 24
South Rd, Braybrook
Victoria 3019
- 0730 - 1600 (1 Sep - 30 Apr)
- 1000 - 1600 (1 May - 31 Aug)

Sydney

653 Gardeners Rd
Mascot

Western Australia 6104

- 0730 - 1600 (1 Sep - 30 Apr)
- 1000 - 1600 (1 May - 31 Aug)

Sydney (Downtown)

191-201 William Street

Darlinghurst

NSW 2010

- 1000 - 1730 (1 Sep - 30 Apr, Mon - Sat)
- 1000 - 1530 (1 Sep - 30 Apr, Sunday)
- 1000 - 1630 (1 May - 31 Aug, Mon - Sat, Sunday closed)

New South Wales 2020

- 0730 - 1600 (1 Sep - 30 Apr)
- 1000 - 1600 (1 May - 31 Aug)